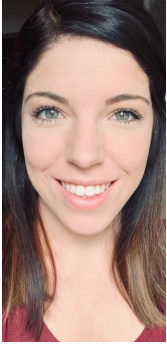


WHY CHOOSE ORC?

by Kristin Martin, Right of Way Agent



At ORC, our advanced Quality Assurance and Quality Control (QA/QC) program is designed to manage all aspects of the right-of-way acquisition process. To this end, we maintain a fully staffed QA/QC team dedicated to maximizing Quality Control. Our QA/QC Team meets with project managers prior to a project's start to build a customized plan focused on limiting errors and maximizing productivity. Our QA/QC roadmap also gives us the opportunity to grow from each project through improving communication and customer experience while expanding our diverse client base.

As a client, key to project success is knowing that each department you work with brings a demonstrated history of deep industry knowledge and consistent, clear client communication. To meet this central client need, ORC thoughtfully chooses employees with diverse industry backgrounds and experiences, selecting each employee based on forming a cohesive unit that can address any right-of-way scenario. This focused staff selection approach distinguishes our firm from our competitors as well as drives business growth.

As a firm, we continue to practice our fundamentals, including adaptability, listening generously, and embracing diverse perspectives, just to name a few. We take great pride in doing what we say we will do and optimizing success for our clients and employees. To this end, our QA/QC team helps to ensure that we continue to inspire confidence in progress through providing products and services with optimal quality. As states our CEO, Catherine Colan Muth: "What we do is important. It is important that we do it well."

I can honestly say that working for ORC has been a wonderful and exciting experience. Each regional team that I have worked with has been open and welcoming, which has helped me progress as an agent. On the job, I am always learning. Our company values and structures have created a great work environment that benefits not only me, but also those who work with us. It has been very rewarding working for a company that encourages growth and flexibility – a difficult asset to find in the industry. I am proud to work for a company that respects and values its employees. ■ ■ ■



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